



CITY OF CHICAGO

UTILITY BILLING RELIEF PROGRAM



WHAT IS IT?

In partnership with the Community and Economic Development Association of Cook County (CEDA), the City of Chicago is launching the **Utility Billing Relief Program**, intended to make:



WATER



SEWER



WATER-SEWER
TAX BILLS



more affordable for qualifying Chicago residents!



HOW DOES IT HELP?

PARTICIPANTS WILL RECEIVE:



50% RATE REDUCTION for water charges, sewer charges, and water-sewer tax



NO SHUT OFF, penalties, or debt collection on City of Chicago utility billing debt



DEBT FORGIVENESS after successfully completing one full year in the program



AM I QUALIFIED??

- Your Chicago utility bill is for a **single-family home or two-flat** and is your primary residence
- You meet the household income qualifications, **increased beginning July 27, 2020 to at or below 200% of the federal poverty level**



WHAT DO I NEED TO DO?

- Go to chicago.gov/UBR to confirm your property is eligible
- Follow the prompts at that link to complete income verification
- If you have questions, please contact the City's Utility Billing & Customer Service Center at **312-744-4426**

